oLo COLLABORAT LISTEN





@Laughology





DAVE KEELING Lead Happiness Consultant







Laughology learning and development



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STARTER OR DESSERT

THEATRE OR FILM

TOP OR BOTTOM







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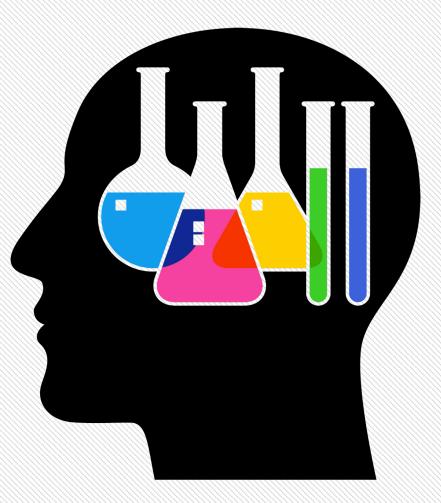


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DOSE OF HAPPINESS

NEUROTRANSMITTERS Dopamine Oxytocin Serotonin Endorphins



INCREASING PSYCHOLOGICAL SAFETY

A LEARNING CULTURE

- Encourage curiosity
- Learn from mistakes
- Growth mindset

CLARITY

- Clear understanding of role
- Strong and clear brief/regular communications



COLLABORATIVE TEAMS

Information sharing

0L0

- Make time for chats
- Make time for fun

SUPPORT

- Safe to speak up and ask questions
- Be available to listen
- Role model behaviours

Context

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FAST

EMOTIONAL

- Automatic
- Intuitive
- Instinctive
- Primary
- Rapid
- Blind
- 'WYSIATI'

SLOW

RATIONAL

- Considered
- Effortful
- Focused
- Secondary
- Slower



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CQ + PQ = IQ

LISTENING, TRUST & QUALITY OF CONNECTIONS

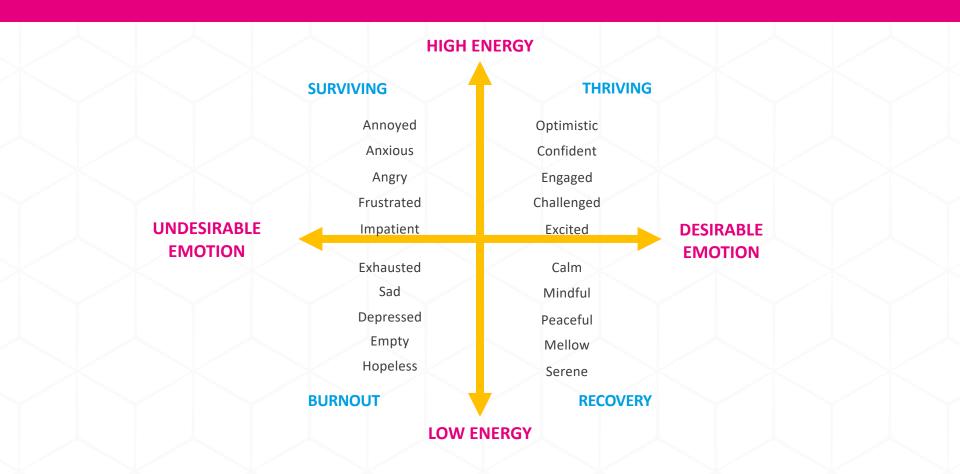


High Trust	
Listen to	Listen to
learn	understand
Listen to	Listen to
win	Fix

LOW trust

Preparing Yourself





HOW DO YOU ENSURE YOU'RE AT YOUR BEST?

REFRESH Reinvigorate

- Holiday
- Catch up with friends
- Change of scenery
- Exercise

RELAX

Slow Down

- Watching TV
- Reading
- Yoga
- Breathing exercises
- People watching



- Bath
- Sleep
- Meditating
- Daydreaming



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MAKING WORK YOUR HAPPY PLACE

Schools - Tell us what you think?



Find out more about how Laughology can help make you and your people happy and productive. www.laughology.co.uk dave@laughology.co.uk 0844 800 1701 @laughology #LearnWithLaughology